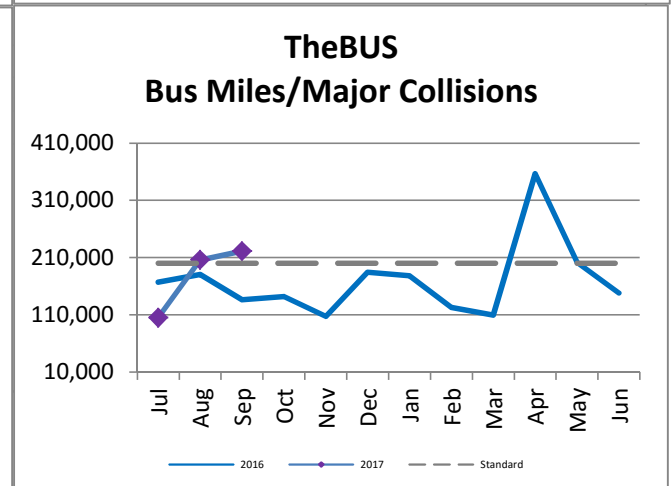
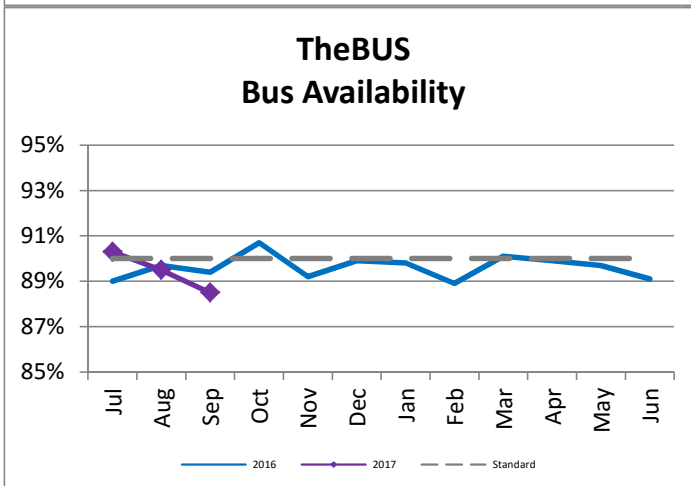
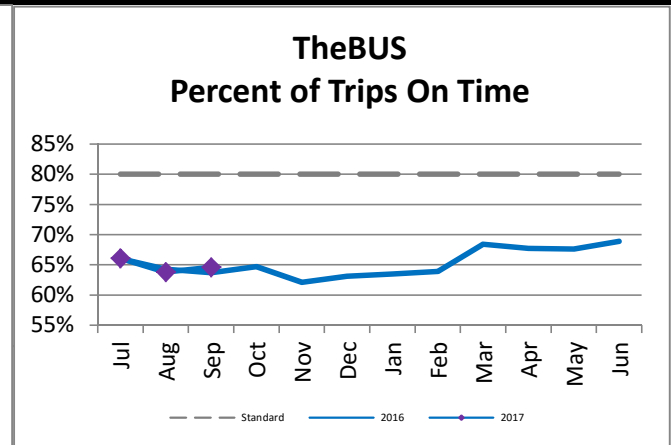
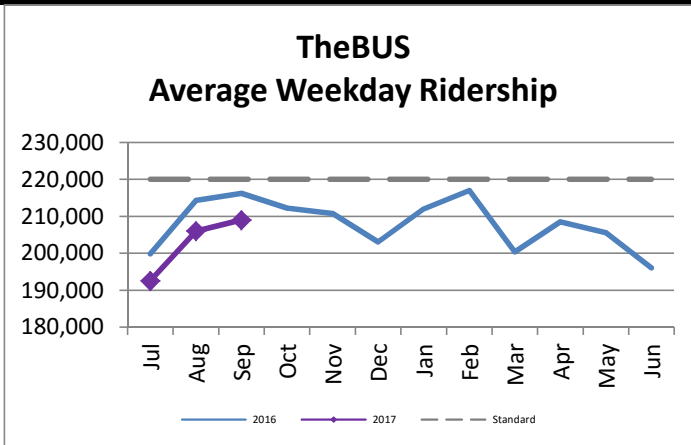


Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending September 2016

Key Performance Indicators (KPI)	September 2016	September 2015	Percent Change	3 Months FY2017	3 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,547,475	5,728,587	-3.16%	16,455,490	17,034,890	-3.40%	
Average Weekday Ridership	208,994	216,241	-3.35%	202,513	210,156	-3.64%	220,000
Percent of Trips On Time	64.6%	63.7%	0.9%	64.83%	64.67%	0.17%	80%
Bus Availability	88.5%	89.4%	-0.9%	89.4%	89.4%	0.07%	90%
Bus Miles/Major Collisions	221,371	136,533	62.14%	177,344	161,359	9.91%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				2.64	3.65	-27.67%	3.00
Bus Miles/Mechanical Road Calls	8,855	11,601	-23.67%	9,412	11,420	-17.58%	10,000
Spare Ratio	18.71%	17.79%	0.92%	18.98%	17.97%	1.01%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.61%	99.71%	-0.10%	99.60%	99.56%	0.04%	100%
Cost per Hour	\$121.66	\$118.93	2.30%	\$128.01	\$125.09	2.33%	\$120
Cost per Trip	\$2.80	\$2.63	6.37%	\$3.03	\$2.83	7.22%	\$2.50
Cost per Mile	\$8.78	\$8.50	3.23%	\$9.21	\$8.88	3.71%	
Farebox Recovery	28.51%	33.29%	-4.78%	25.64%	28.31%	-2.67%	30%
Trips per Hour	43.43	45.15	-3.82%	42.31	44.30	-4.49%	48
Trips per Mile	3.13	3.23	-2.95%	3.04	3.15	-3.24%	
Passenger Miles per Revenue Hour	251.67	235.41	6.90%	241.94	228.53	5.87%	250
Average System Speed	12.83	12.91	-0.61%	12.76	12.98	-1.62%	
Percent Complete in 30 Days (Customer)	98.44%	98.59%	-0.1%	98.19%	98.65%	-0.5%	
Complaint Rate (Complaints per 100,000 trips)	10.82	12.53	-13.71%	10.28	11.47	-10.37%	10



**Oahu Transit Services - Fixed Route
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